

Important Safety Warning
Recall of the wireless charging pad supplied with your RNIB
Accord Player.

We write to make you aware of an issue with the wireless charging pad supplied with the RNIB Accord Player, product code DH472. The wireless charging pad may in some instances overheat and cause a fire.

A picture of the product and the accompanying wireless charging pad is below:

Image 1 shows the RNIB Accord Player which is a black, cylinder shape speaker with a white on/off switch and ports for headphones, a USB stick and a charger.

Image 1



Image 2 shows the wireless charging pad supplied with the RNIB Accord Player which is disc shape with a clear outer and red and black inner part which contains the words, 'FANTASY wireless charger' and 'wireless and limitless' in the centre.

Image 2



At RNIB the safety of our customers is of the utmost importance. As such, customers are requested to stop using the wireless charging pad immediately. You don't need to do anything for the time being. We'll send you a replacement within the next three weeks. We will also send you a stamped addressed envelope so you can return the original charging pad. It is important that you return the charging pad as this ensures that no-one else can use it and put themselves at risk. If you have given the charging pad to someone else, please notify them of this notice.

You can still enjoy your RNIB Accord Player by charging it using the USB C port on the top of the device.

We thank you for your cooperation and apologise for any inconvenience. If you have any further questions please do not hesitate to contact us on 01733 375153 or kaorders@rnib.org.uk.

Yours sincerely

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